

CROSSRUNNER

Manufacturer's Defects. North American warrants the parts in our engine and drive train to be free of manufacturer's defects for the first six months from the date of purchase. With the exception of "Maintenance" & "Normal Use" items, (see below) the remaining non-drive train components are covered for a period of three months from the date of purchase.

Definitions:

Date of purchase. Date of purchase is the date when the End Purchaser takes delivery of the product. That date is determined by the Warranty Registration card and Retail Sales Receipt on file.

Maintenance Items. These are items which are part of regular maintenance such as filters, lubricants, spark plugs etc..

Normal Use. These are items which wear out due to normal use. These include - but are not limited to - tires, batteries, plastics, hoses, brake pads/shoes, clutches, bulbs etc.

Drive Train

The drive train is limited to the transmission, transfer case & differentials

WHAT IS NOT COVERED

This warranty does not cover:

1. Labor charges
2. Any vehicle that has been used for commercial purposes, including but not limited to: rental, competition / racing or stunts.
3. Failures resulting from: use of improper fuels or lubricants, use of non-original parts, any alterations to the vehicle or failures due to those alterations, failures due to tampering or improper repair, accidents, fire, theft, or misuse.
4. Failures as a result of overheating due to lack of proper oil levels or application of lubricants.
5. Normal deterioration of appearance due to wear, exposure, or other environmental conditions.
6. Consequential or incidental costs such as loss of use, inconvenience, or commercial revenue loss.
7. Failures that may occur due to improper care, (including but not limited to exceeding the weight limit or negligence by the user), lack of maintenance, blatant misuse outside normal intended operations, or crashes / accidents due to operator error.

Parts Exchange. We will ask that a warranty part be sent to our R&D center for inspection and defect testing. If you are not on account with us, the warranty replacement part will be sent out after we receive the defective part from you. If you are on account with us, the replacement part will be billed to you at full cost then credited back when the exchange parts are received and determined to be a manufacturing defect.

Consequential Loss

North American is not responsible for the payment of damages for incidental or consequential loss arising from injury or loss of use.

All Sales are Final.

Returns or Exchanges are not offered under any circumstance.